

Certificate of Completion

Congratulations on completing the **Professional Accelerator** program designed for the interns of Heitman.

By participating in this program, you've mastered the skills of:

- Intentionally building your personal brand by exhibiting the qualities most valued by leaders, including **reliability, thoroughness, and initiative**
- Demonstrating **responsiveness** and taking ownership of your work by giving your internal and external clients peace of mind
- Clearly conveying your thoughts across email, video, and in-person interactions using science backed tips to **build trust**
- Skillfully **identifying** when a situation calls for a more formal presence and tone

HEITMAN



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