## **Certificate of Completion**

Congratulations on completing the **Professional Accelerator** program designed for the early career professionals of Heitman.

By participating in this program, you've mastered the skills of:

- Intentionally building your personal brand by exhibiting the qualities most valued by leaders, including reliability, thoroughness, and initiative
- Reflecting on the priorities and pressures of your colleagues and managers so you can **proactively** go above-and-beyond to add value and be empathic to their challenges
- Confidently navigating the delicate and stressful workplace conversations such as receiving difficult feedback and making a mistake



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