

# Certificate of Completion

Congratulations on completing Scaling Up 2.0, the professional development program for the rising leaders of Scale Marketing.

By participating in this program, you've mastered the skills of:

- Stress management techniques to **productively** handle periods of intense workload or client relationships
- Active listening frameworks that ensure each person you interact with feels **valued**
- Conflict management methods that allow people to **build trust** with those who have different, and even challenging, personality styles



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