

# Certificate of Completion

Congratulations on completing Leadership Accelerator 2.0, the comprehensive professional development program for the leaders of Miller Cooper.

By participating in this workshop, you've mastered the skills of:

- Incorporating **active listening skills** that allow all clients and colleagues to feel heard, valued, and understood
- **Managing your email inbox** in a way that optimizes efficiency and exhibits responsiveness
- **Adapting your communication style** based on the anticipated preferences of others to increase collaboration and build trust



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