

# Certificate of Completion

Congratulations on completing The Leadership Laboratory, the comprehensive professional development program for the leaders of AbelsonTaylor.

By participating in this workshop, you've mastered the skills of:

- Having **difficult conversations** at work, such as giving feedback and addressing a performance issue
- Leading **one-on-one meetings** with your team that increase motivation and encourage alignment
- Incorporating **active listening skills** that allow all team members to feel heard, valued, and understood



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